

# Health Overview and Scrutiny Committee

PRUH summary report  
September 2021

King's

# Introduction

- **Site Chief Executive update**
- **COVID-19 and winter preparation**
- **Patient experience**
- **Transformation**
- **Good news**
- **Finance**

# COVID-19 overview

- **PRUH status**
  - ❖ We are continuing to see COVID-19 positive patients across our Trust.
  - ❖ Currently we have 18 patients with COVID-19 at PRUH/SS and 72 Trust-wide (as at 27.09.21)
- **'Third wave' and winter preparation**
- **COVID-19 vaccination**
  - ❖ PRUH/SS staff primary vaccination rate:
  - ❖ We're rolling out COVID-19 boosters for staff and the public. The booking system for staff launched on Wednesday 22 September.
  - ❖ Surpassed 100,000<sup>th</sup> vaccinations milestone in September at the Bromley Civic Centre.
- **Elective recovery**
  - ❖ King's has achieved the best elective recovery rates so far for any Shelford Group Trust.

# Patient experience

- **Friends and Family Test latest data, August 2021**
  - ❖ We achieved high scores for the following areas of care: professional and competent; emotional and psychological support; compassion; and politeness.
  - ❖ Service specific FFT results:
    - Inpatient: 97%
    - A&E: 72%
    - Maternity: 79%
    - Outpatients: 89%
- **Inpatient and outpatient feedback**
  - ❖ Accessibility Patient Reference Group.
  - ❖ Targeted work around appointment letters and patient communication.
- **Patient complaints review**
- **CQC ED report following their visit in June 2021**

# Transformation

- **Ward refurbishment programme (PRUH)**
  - ❖ Dementia friendly for the first time for 8 medical wards.
  - ❖ Two wards now completed.
- **Diagnostics**
  - ❖ Community hubs
  - ❖ Rapid Diagnostic Centre
- **Endoscopy unit (PRUH)**
  - ❖ Investing £20m for 6 procedure rooms, 2 of which will be capable of general anesthetics. All rooms will have medical gases.
  - ❖ Planning submission to be agreed.
  - ❖ Final concept and design soon to be confirmed.

# Transformation continued

- **Frailty care (PRUH)**
  - ❖ Developed integrated frailty model with One Bromley partners.
  - ❖ Hospital services include Older Person's Assessment Unit at PRUH (10 assessment and treatment spaces).
  - ❖ Hot clinics.
  - ❖ Refocussed short stay wards.
- **Modular theatre (Orpington)**
  - ❖ Final design approved and planning application starting.
  - ❖ Residents consultation underway.
  - ❖ Thousands more surgeries per year to reduce waiting times.
- **Car parking deck (PRUH)**
  - ❖ Awaiting the decision on planning permission - expected October 2021.
  - ❖ Updated design to minimise disruption.

## Good news

- **Staff wellbeing hubs**
- **One Bromley recognised for national Integrated Health and Care award**
  - ❖ Single point of contact after discharge.
- **Strong Roots, Global Reach strategy for King's 2021-2026**
  - ❖ Brilliant People
  - ❖ Outstanding Care
  - ❖ Leaders in Research, Innovation and Education
  - ❖ Diversity, Equality and Inclusion at the heart of everything we do.
  - ❖ Implementation plans to be agreed by the Board in January 2022.

- **Financial position to date**
- **Contextual update**